



Managed Bandwidth Service

An organisation's WAN is its central to all its business activities. The more efficient the WAN, the more productive and competitive the business. So it makes good business sense to place the management of the WAN in the hands of specialists who have the skills, technology and infrastructure to maximise performance.

G3NS offers a Managed Bandwidth Service (MBS) based on IPVPN connectivity with solutions to satisfy all sizes, SLAs and budgets, all from a single source without the need for duplication of assets at sites. Features of the service include:

• **Versatility**

IPVPNs give any to any connectivity directly to each site and have . Resources no longer need to reside at the site they are accessed from.

• **Application Management**

Critical applications cannot rely upon 'best effort' Internet. MBS manages routers to prioritise traffic over IPVPN, ensuring voice video and other critical applications maintain guaranteed performance.

• **Skills Availability**

For many organisations, router configuration is a costly, outsourced requirement. MBS fills the skills gap by providing pre-configured routers, monitored remotely by an operations team that can respond to problems rapidly.

• **Business Expansion**

Connection of new sites to the network is simplified, eliminating the need for multiple installs.

• **Single Source**

All WAN components - network, hardware, software, maintenance, telecoms - supplied from a single dedicated management team, operating to one set of standard billing, CRM and management processes.

• **Carrier Solutions**

Carrier selection is impartial and based on a thorough understanding of each carrier's capabilities. On this basis, the MBS can offer multi-carrier solutions, focussed on optimal SLA's and most competitive prices. All carriers are subjected to due diligence screening and the quality of service at all points from delivery to support to billing.

MBS Service Package
Dedicated Prince2 Project Manager
Senior Service Delivery Coordinator
Pre-project collation of information
Project Implementation Document
Weekly Milestone Matrix and report
Weekly teleconference updates.
Monthly face to face review meetings
Internal handover
Customer Handover Document
'Lessons Learnt' document

MBS Network Management Services
Hardware and network solution scoping
Consultancy LAN/WAN integration
PRINCE2 accredited project management
24x7 Proactive Monitoring
Remote Diagnostics Support
Hardware replacement services
Network availability and utilization reporting
Management of performance against SLAs
Pre-sales and lifecycle consultancy

g3 Product Data Sheet

