



## Inbound Call Control

You need all your calls answered quickly, efficiently and effectively no matter where you are. Your business cannot afford to miss that crucial call just because you are out of the office. Our call control solutions can reduce the risk of missed calls or missed faxes costing you valuable business.

### Follow Me

Follow Me allows you to remotely control the destinations of your calls. Calls to this number are then automatically redirected to up to three destinations, e.g. your office, mobile or home. You can redirect your calls remotely whenever and wherever you are by calling your own number, pressing # and entering your PIN access code. Follow me will try all the destinations in the order they have been set to locate you.

#### The benefits

- If any of your target numbers change, your customer will be oblivious as they will still be able to contact you through your personal number - this means one contact number for life.
- Changes of target can be made quickly and easily.

### Voicemail to Email

Similar to an ordinary voicemail facility where the owner has the ability to record a greeting that is played when a call cannot be taken. The service then records a message from the caller. This recording is then sent as a wav or mp3 file to a pre-determined email account.

#### The benefits

- Any change to your target email and audio file can be made quickly and easily.
- If you do not have an internal voicemail system, you do not need to invest in additional hardware.
- If you travel regularly and cannot use a location based voicemail, it provides a feasible alternative.

### Fax to Email

Faxes can be sent from a traditional fax machine to your 0871 number. The fax is converted into a tiff file which arrives instantly in your email box.

#### The benefits

- Faxes are delivered immediately direct to your email account
- This ensures total confidentiality and mobility
- It is easy to share faxes with colleagues
- Eliminate the risk of mislaid faxes
- Create an electronic store of important information sent on fax
- Remove the costs associated with a traditional fax machine such as paper, toner and maintenance charges
- Use fax to email as a paper scanning service, by sending yourself a fax
- Your fax number is never busy, allowing you to simultaneously receive multiple faxes, thus improving productivity