


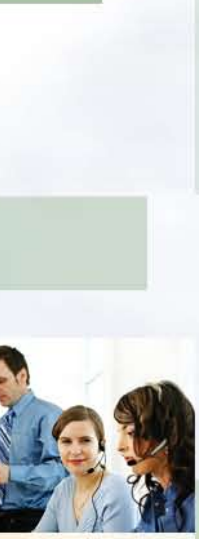


# Proteus Office



**Proteus Office** delivers automated management information that enables you to improve the performance and cost effectiveness of your telephony system, with comprehensive reporting and customised options to suit your company's needs.

## Overview



If you have a modern PBX or IP PBX, then managing and controlling telephony costs and usage – to ensure that it remains a valuable business tool and not a problem – is a time-consuming and often complex headache.

Proteus Office offers out of the box functionality with over 20 standard report templates that let you realise results immediately.



### Executive Highlights:

- Guard against fraud and network hacking
- Eliminate internal telephone abuse
- Validate network costs
- Measure customer response and handling times
- Apportion costs across your organisation
- Mark up costs to generate revenue
- Control network capacity and efficiency
- Identify missed and unanswered calls



Features	Benefits
Designed for small to medium sized businesses	Tailored to your business needs
Interfaces with all traditional and IP telephony systems	No compatibility worries with your existing system
Computer based training	Cost effective deployment
Powerful reporting and filtering features. Over 20 standard reporting templates	Quick start reporting with option to tailor as you wish
Report auto-scheduling	Set and forget reporting
Exports reports to MS Word, Excel, CSV, Adobe PDF, HTML, email, Crystal Reports	Works with your choice of reporting vehicle
Real-time analysis of all calls in a clear graphical display	Up to the minute accuracy suited to your operation
Sophisticated, active, graphical user interface, with easy reporting by business function	Out of the box functionality - works for you from day one
Instant messaging alarms feature	Timely alerts
Compatible with Windows 2000/3 and XP	Operating System not a problem

## Application Benefits

- A professional communications management application, offering users unparalleled configurable reporting functionality
- Comprehensive reporting functionality
- Real-time Call Monitor, providing instant monitoring of all or filtered calls
- Proteus Carrier Cost Comparison utility
- Proteus Costing Reports - a quick tool to verify your telephone bill and allocate costs
- Proteus Trunk Analysis identifies actual usage, enabling you to terminate under-used lines
- Proteus Traffic and Trunk Usage analysis enables you to spot any calls that breakout from a preferred carrier to a more expensive one
- Proteus Response and Answer Time reports enable you to manage call-centre activity and customer service levels
- Proteus Alarms can be configured to target specific types of calls, e.g. premium rate numbers



## Minimum System Requirements

- Pentium PC running 200mhz or faster
- OS: Microsoft Windows 2000, XP, 2003 Server
- Minimum 32mb RAM
- 150mb Hard Disc Free Space
- Double Speed CD-ROM drive (quad speed or faster)