

# Proteus Enterprise



**Proteus Enterprise** is an advanced management information software system that gives you total visibility of your phone costs and usage, collecting data from either digital PBXs, IP telephony systems, or a global network of mixed telephony technologies.



## Overview

Proteus Enterprise will assist you in reducing costs and improving productivity. Telephony is a vital business tool, but managing it effectively to deliver efficient return on investment can be daunting.

The powerful reports produced by Proteus Enterprise enable you to manage calls from all your voice switches, wherever they are, from a centralised repository in real time providing details of all or filtered calls.

## Executive Highlights

Proteus Enterprise is the single tool to:

- Target specific types of calls, such as premium rate numbers and calls over a specific duration or cost thresholds, and receive instant notification by screen pop, email or a message to your mobile
- Collate call data from multiple remote sites
- Facilitate secure Web-access to authorised employees around the world, employing strict permission level of detail and call types accessible
- Use a dashboard style front end with real time call stats
- Verify your telephone bill and allocate costs
- Manage customer service levels
- Import directory information eliminating manual data entry



Features	Benefits
Interfaces with all traditional and IP telephony systems	Works with today's and legacy voice switches
International location tables and multiple currencies	Suitable for multi-national use
LDAP compliant, for ease of integration with other telephony systems and databases	Compliant with global standards for compatibility assurance
Powerful reporting and filtering features. Over 50 standard reporting templates	Quick start reporting with option to tailor as you wish
Inbuilt security manager	Controls individual access
Report Auto-scheduling	Set and forget reporting
Exports reports to MS Word, Excel, CSV, Adobe PDF, HTML, email, Crystal Reports	Works with your choice of reporting vehicle
Real-time analysis of all calls in a clear graphical display	Up to the minute accuracy suited to your operation
Proactive real-time alarms to combat fraud and abuse	Up to the second timely alerts
Sophisticated web browser interface with defined security levels	Out of the box functionality - works for you from day one



### Application Benefits

- Utilisation visibility
- Increased network efficiency
- Cost savings
- Improved cost allocation
- Reduced risk of fraud and internal abuse
- Increased employee productivity
- Defined metrics and reporting
- Improved customer service

### Minimum System Requirements

- Proteus is a software only solution. The customer is expected to supply the servers for all installations:
- Pentium IV or equivalent
  - Windows 2000/3 Server
  - 1 gigabyte RAM
  - 80 gigabyte Hard Disk